

Step 1: Choose Your DSL Package

Account / Phone Number: FOR OFFICE USE ONLY

SOCIAL

○ **\$39⁹⁵/mo.**

4 Mbps Down
1 Mbps Up

Great for Surfing the Internet, Checking your E-Mail and Social Media.

BASIC

○ **\$59⁹⁵/mo.**

10 Mbps Down
1 Mbps Up

Good for one stream of HD Video or one gaming device (XBox, Playstation, PC).

ENHANCED

○ **\$79⁹⁵/mo.**

25 Mbps Down
3 Mbps Up

Good for multiple (up to 3) streams of HD Video or one gaming device (XBox, Playstation, PC).

OPTIMUM

○ **\$99⁹⁵/mo.**

50 Mbps Down
10 Mbps Up

Good for multiple (up to 3) streams of HD Video or one gaming device (XBox, Playstation, PC).

Broadband Facts

Fixed Broadband consumer disclosure

Choose Your Service Data Plan for 10 Mbps Service Tier

Monthly charge for 1 year contract plan* **\$59.99**

* Cost does not include landline telephone service. In order to obtain this rate landline telephone service must be purchased at an additional cost.

Other Charges and Terms

Data included with monthly charge **Unlimited**

Optional Monthly Modem Rental - Customers may use their own modem or gateway; See our Modem Rental Agreement for more information. **\$9.95**

Other monthly fees **Not Applicable**

One-time fees

Installation Fee **\$100**

Equipment Fee **\$100**

Activation Fee **\$100**

Government Taxes and Other Government-Related Fees May Apply: Varies

Performance - Individual experience may vary

Typical speed downstream **10.2 Mbps**

Typical speed upstream **1.2 Mbps**

Typical latency **30 milliseconds**

Typical packet loss **0.08%**

Network Management

Application specific network management practices? **Yes**

Subscriber-triggered network management practices? **Yes**

For more details on network management see our Network Management Policies

Privacy See our privacy policy

Complaints or Inquiries To contact us: www.gtconline.com or (912) 523-5111

Broadband Facts

Fixed Broadband consumer disclosure

Choose Your Service Data Plan for 25 Mbps Service Tier

Monthly charge for 1 year contract plan* **\$79.99**

* Cost does not include landline telephone service. In order to obtain this rate landline telephone service must be purchased at an additional cost.

Other Charges and Terms

Data included with monthly charge **Unlimited**

Optional Monthly Modem Rental - Customers may use their own modem or gateway; See our Modem Rental Agreement for more information. **\$9.95**

Other monthly fees **Not Applicable**

One-time fees

Installation Fee **\$100**

Equipment Fee **\$100**

Activation Fee **\$100**

Government Taxes and Other Government-Related Fees May Apply: Varies

Performance - Individual experience may vary

Typical speed downstream **26 Mbps**

Typical speed upstream **3.1 Mbps**

Typical latency **28 milliseconds**

Typical packet loss **0.08%**

Network Management

Application specific network management practices? **Yes**

Subscriber-triggered network management practices? **Yes**

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Privacy See our privacy policy

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Broadband Facts

Fixed Broadband consumer disclosure

Choose Your Service Data Plan for 50 Mbps Service Tier

Monthly charge for 1 year contract plan* **\$99.99**

* Cost does not include landline telephone service. In order to obtain this rate landline telephone service must be purchased at an additional cost.

Other Charges and Terms

Data included with monthly charge **Unlimited**

Optional Monthly Modem Rental - Customers may use their own modem or gateway; See our Modem Rental Agreement for more information. **\$9.95**

Other monthly fees **Not Applicable**

One-time fees

Installation Fee **\$100**

Equipment Fee **\$100**

Activation Fee **\$100**

Government Taxes and Other Government-Related Fees May Apply: Varies

Performance - Individual experience may vary

Typical speed downstream **52 Mbps**

Typical speed upstream **11.2 Mbps**

Typical latency **27 milliseconds**

Typical packet loss **0.08%**

Network Management

Application specific network management practices? **Yes**

Subscriber-triggered network management practices? **Yes**

For more details on network management see our Network Management Policies

Privacy See our privacy policy

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OTHER FEES OF NOTE:

Early Termination Fee - \$120.00 or \$120 divided by the remaining months left in fixed term, whichever is less.

\$100 Reconnect Fee - If your service is disconnected for non-payment.

\$21 Returned Check Fee - If your payment is declined by the Bank for Non-Sufficient Funds.

\$60 Service Call - If there is a problem with your service and a service call is required. Fee is waived if Customer elects to agree to the Modem Rental Agreement.

Step 2: Do you have an alarm system?

Yes No

Step 3: Would you like to rent a modem ? (\$9.95 /mo) Yes No

You can provide your own modem, purchase a modem or rent a modem. Modem rental has its advantages. For more info see our Modem Rental Agreement.

Step 4: Do you need a static IP Address ? (\$50 setup) Yes No

A static IP is a good idea when you have security cameras, if you need remote access, use a VPN, etc. Great for businesses.

Step 5: Create a username and password.

Login Name :

Minimum of 6 characters a maximum of 28.

Password :

Minimum of 6 characters a maximum of 64. Must be different than your login name and must contain a lowercase letter and number.

Step 6: Create a security question & response.

Secret Question :

You will be asked this question by the business office or technical support to make changes to your account. (ex: birth-place, frequent flyer number, first school, father's middle name, street where you grew up, etc.)

Answer :

The correct reponse to the secret question above.

DECLARATION - MUST BE COMPLETED

Glenwood Telephone Company's Terms of Service (Acceptable Use Policy, Internet Service Agreement & Modem Agreement) sets out the terms and conditions applying to this application and all products and services GTCONLINE provides to you. Your Contract is with GTCONLINE (a division of Glenwood Telephone Company). You can obtain the full TOS agreement from <http://www2.gtconline.com/legal>, or by telephoning the business office at (912) 523-5111 during normal business hours.

By signing below you declare that:

- all the information I have provided is correct
- I have read, understood and agree to abide by the above information and the TOS Agreement
- I am authorized to make this declaration and am at least 18 years old

Signature :

Date :

Modem Model:

Modem Serial:

WiFi Key:

EQN:

FOR OFFICE USE ONLY

Step 7: Billing & Contact Details.

Name of Applicant (Mr. Miss, Mrs. Dr.) / Company Name

Physical Address (E911 Address)

Mailing Address

City

State

Zip

Account Holder / Main Contact Name

Cell Phone Number

Alternate E-Mail Address or Phone

Other Authorized Person(s)

Social Security Number / Tax ID Number

Date of Birth