

DATA ONLY FIBER / WISP PLANS

Account Number: _____

FOR OFFICE USE ONLY



FAST

○ **\$69⁹⁵/mo.**

10 Mbps Down
1 Mbps Up

Good for on HD video stream and one game device (XBox, Playstation, PC).

FASTER

○ **\$89⁹⁵/mo.**

25 Mbps Down
3 Mbps Up

Great for multiple (up to 3) streams of HD Video or gaming devices (XBox, Playstation, PC).

○ **FASTEST**

\$109⁹⁵/mo.

50 Mbps Down
10 Mbps Up

Good for camera systems or multiple gaming devices. Also good for businesses who have more than 4 employees.

Broadband Facts

Fixed Broadband consumer disclosure

Choose Your Service Data Plan for 10 Mbps Service Tier

Monthly charge for 1 year contract plan* **\$69.99**

* Cost does not include landline telephone service.

Other Charges and Terms

Data included with monthly charge **Unlimited**

Required Monthly Modem Rental - **\$9.95**

Other monthly fees **Not Applicable**

One-time fees

Installation Fee **\$100**

Equipment Fee **Varies**

Activation Fee* **\$100**

Government Taxes and Other Government-Related Fees May Apply: Varies

Performance - Individual experience may vary

Typical speed downstream **10.2 Mbps**

Typical speed upstream **1.2 Mbps**

Typical latency **30 milliseconds**

Typical packet loss **0.08%**

Network Management

Application specific network management practices? **Yes**

Subscriber-triggered network management practices? **Yes**

For more details on network management see our Network Management Policies

Privacy See our privacy policy

Complaints or Inquiries To contact us: www.gtconline.com or (912) 523-5111

Broadband Facts

Fixed Broadband consumer disclosure

Choose Your Service Data Plan for 25 Mbps Service Tier

Monthly charge for 1 year contract plan* **\$89.99**

* Cost does not include landline telephone service. Not available in all areas.

Other Charges and Terms

Data included with monthly charge **Unlimited**

Required Monthly Modem Rental - **\$9.95**

Other monthly fees **Not Applicable**

One-time fees

Installation Fee **\$100**

Equipment Fee **Varies**

Activation Fee* **\$100**

Government Taxes and Other Government-Related Fees May Apply: Varies

Performance - Individual experience may vary

Typical speed downstream **26 Mbps**

Typical speed upstream **3.1 Mbps**

Typical latency **28 milliseconds**

Typical packet loss **0.08%**

Network Management

Application specific network management practices? **Yes**

Subscriber-triggered network management practices? **Yes**

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Privacy See our privacy policy

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Broadband Facts

Fixed Broadband consumer disclosure

Choose Your Service Data Plan for 50 Mbps Service Tier

Monthly charge for 1 year contract plan* **\$109.99**

* Cost does not include landline telephone service. Not available in all areas.

Other Charges and Terms

Data included with monthly charge **Unlimited**

Required Monthly Modem Rental - **\$9.95**

Other monthly fees **Not Applicable**

One-time fees

Installation Fee **\$100**

Equipment Fee **Varies**

Activation Fee* **\$100**

Government Taxes and Other Government-Related Fees May Apply: Varies

Performance - Individual experience may vary

Typical speed downstream **52 Mbps**

Typical speed upstream **11.2 Mbps**

Typical latency **27 milliseconds**

Typical packet loss **0.08%**

Network Management

Application specific network management practices? **Yes**

Subscriber-triggered network management practices? **Yes**

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OTHER FEES OF NOTE:

Early Termination Fee - \$120.00 or \$120 divided by the remaining months left in fixed term, whichever is less.

\$100 Reconnect Fee - If your service is disconnected for non-payment.

\$21 Returned Check Fee - If your payment is declined by the Bank for Non-Sufficient Funds.

*Activation Fee may be waived based on credit history. Activation Fee will be added back if ACH payment is returned for non-sufficient funds or is rejected for any other reason within the initial term of the contract. Speeds not available in all areas.

Step 2: Do you have an alarm system? Yes No

Step 3: Do you need a static IP Address ? (\$50 setup) Yes No

A static IP is a good idea when you have security cameras, if you need remote access, use a VPN, etc. Great for businesses.

Step 4: Create a username and password.

Login Name :
Minimum of 6 characters a maximum of 28.

Password :
Minimum of 6 characters a maximum of 64. Must be different than your login name and must contain a lowercase letter and number.

Step 5: Create a security question & response.

Secret Question :
You will be asked this question by the business office or technical support to make changes to your account. (ex: birth-place, frequent flyer number, first school, father's middle name, street where you grew up, etc.)

Answer :
The correct response to the secret question above.

DECLARATION - MUST BE COMPLETED

Glenwood Telephone Company's Terms of Service (Acceptable Use Policy, Internet Service Agreement & Modem Agreement) sets out the terms and conditions applying to this application and all products and services South Georgia Broadband, Inc. provides to you. Your Contract is with South Georgia Broadband, Inc. (a division of Glenwood Telephone Company). You can obtain the full TOS agreement from <http://www2.gtconline.com/legal>, or by telephoning the business office at (912) 523-5111 during normal business hours.

You agree, in order for us to service your account or to collect any amounts you may owe, we may contact you by telephone at any telephone number associated with your account, including wireless telephone numbers, which could result in charges to you. We may also contact you by sending text messages or emails, using any email address you provide us. Methods of contact may include using pre-recorded or artificial voice messages and/or the use of an automatic dialing device, as applicable.

- By signing below you declare that:
- all the information I have provided is correct
 - I have read, understood and agree to abide by the above information and the TOS Agreement
 - I am authorized to make this declaration and am at least 18 years old

Signature : **Date :**

Modem Model:
Modem Serial:
WiFi Key:
EQN:

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Step 6: Billing & Contact Details.

Name of Applicant (Mr. Miss, Mrs. Dr.) / Company Name

Physical Address (E911 Address)

Mailing Address

City

State

Zip

Account Holder / Main Contact Name

Cell Phone Number

Alternate E-Mail Address or Phone

Other Authorized Person(s)

Social Security Number / Tax ID Number

Date of Birth