



**Step 1: Choose Your Phone Plan**

- Residence (R1) : \$21.51 per month
- Business (B1) : \$26.10 per month

**Step 3: Choose Your Phone Features**

**BASIC**

**\$9<sup>99</sup>/mo.**

- Call Waiting
- 3 Way Calling
- Caller ID
- Voicemail

**ENHANCED**

**\$14<sup>99</sup>/mo.**

- Caller ID
- Call Waiting
- Call ID on Call Waiting
- Anonymous Call Waiting
- Voice Mail

**PREMIUM**

**\$19<sup>99</sup>/mo.**

- ENHANCED PKG. +
- Anonymous &
- Telemarketer Call Rejection \*69
- 3 Way Calling

**Step 2: Who will maintain your wiring?**

- GTC should Install & Maintain my wiring. (\$1.50 / mo)
- I will install and maintain my own wiring. (Service call is \$60/hr. + materials)

**Step 4: Should your phone number be published?**

- Yes
- No

**IF NON-PUBLISHED NUMBER IS SELECTED (\$1.00/mo):** I request my billing name and address information not be released to anyone for any purpose and by doing so I understand I may not be able to place third number billed or receive collect calls to my telephone number. **INITIAL:** \_\_\_\_\_

Name of Applicant (Mr. Miss, Mrs. Dr.) / Company Name	Contact Name
Physical Address (E911 Address)	Date of Birth
Mailing Address	City
State	Zip
Cell Phone Number	Social Security Number / Tax ID Number
Other Authorized Person(s)	Secret Pin (4 Digit Code)

**OTHER FEES OF NOTE:**

- Residential (R1) Reconnect Fee - \$21.00**
- Business (B1) Reconnect Fee - \$29.00**
- Returned Check Fee - \$21.00**

The undersigned makes application for telephone service of the kind and class described herein, and agrees to abide by the rules and regulations of Glenwood Telephone Company (GTC), (hereinafter, the "Company") as set forth in its General Subscriber Services Tariff. The undersigned acknowledges payment for all monthly telephone bills is due no later than the 10th day of each month.

In consideration of the Company providing telephone services, the undersigned grants GTC an easement upon the premises and improvements thereon, for the purpose of constructing, installing above or below ground, operating, maintaining, inspecting and repairing telephone lines, wires, cables, equipment apparatus and systems, and for the purpose of cutting and trimming trees and other foliage which may interfere with Company systems or equipment. The undersigned also agrees to grant access to the equipment within the said improvements at reasonable times for the purpose of inspection and repair of such equipment.

You agree, in order for us to service your account or to collect any amounts you may owe, we may contact you by telephone at any telephone number associated with your account, including wireless telephone numbers, which could result in charges to you. We may also contact you by sending text messages or emails, using any email address you provide us. Methods of contact may include using pre-recorded or artificial voice messages and/or the use of an automatic dialing device, as applicable.

Furthermore by signing below I hereby maintain the information on this Application to be true and accurate, furthermore by means of this Application authorize GTC to make inquiries of such references as I have listed above with respect to the evaluation of my credit.

Signature \_\_\_\_\_ Date \_\_\_\_\_

**CALLING SERVICES**

**RESIDENTIAL (\$1.50 / mo) | BUSINESS \$2.25 / mo)**

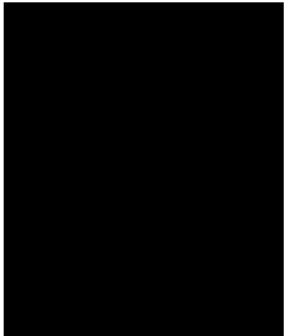
- Call Waiting
- Conference Calling
- Call Forwarding
- Speed Dialing (8 Numbers)
- Speed Dialing (30 Numbers)

**CLASS FEATURES**

- Voice Mail - \$5.00 /mo
- Automatic Callback - \$4.00 /mo
- Automatic Recall - \$4.00 /mo
- Caller ID - \$7.50 /mo
- Caller ID on Call Waiting - \$4.00 /mo
- Caller ID - Line Blocking - \$3.00 /mo
- Automatic Callback - \$4.00 /mo
- Selective Call Acceptance - \$3.00 /mo
- Selective Call Forwarding - \$3.00 /mo
- Selective Call Rejection - \$3.00 /mo
- Anonymous Call Rejection - \$2.00 /mo
- Telemarketer Call Rejection - \$3.00/mo
- \*69 - \$4.00 /mo

# Step 1: Choose Your DSL Package

Account / Phone Number: FOR OFFICE USE ONLY



**BASIC**

○ **\$59<sup>95</sup>/mo.**

10 Mbps Down  
1 Mbps Up

Good for one stream of HD Video or one gaming device (XBox, Playstation, PC).

**ENHANCED**

○ **\$79<sup>95</sup>/mo.**

25 Mbps Down  
3 Mbps Up

Good for multiple (up to 3) streams of HD Video or one gaming device (XBox, Playstation, PC).

**OPTIMUM**

○ **\$99<sup>95</sup>/mo.**

50 Mbps Down  
10 Mbps Up

Good for multiple (up to 3) streams of HD Video or one gaming device (XBox, Playstation, PC).

<b>Broadband Facts</b>	
Fixed Broadband consumer disclosure	
<b>Choose Your Service Data Plan for 10 Mbps Service Tier</b>	
Monthly charge for 1 year contract plan*	<b>\$59.99</b>
* Cost does not include landline telephone service. In order to obtain this rate landline telephone service must be purchased at an additional cost.	
<b>Other Charges and Terms</b>	
Data included with monthly charge	<b>Unlimited</b>
Optional Monthly Modem Rental - Customers may use their own modem or gateway; See our Modem Rental Agreement for more information.	<b>\$9.95</b>
Other monthly fees	<b>Not Applicable</b>
<b>One-time fees</b>	
Installation Fee	<b>\$100</b>
Equipment Fee	<b>Varies</b>
Activation Fee	<b>\$100</b>
<b>Government Taxes and Other Government-Related Fees May Apply: Varies</b>	
<b>Performance</b> - Individual experience may vary	
Typical speed downstream	<b>10.2 Mbps</b>
Typical speed upstream	<b>1.2 Mbps</b>
Typical latency	<b>30 milliseconds</b>
Typical packet loss	<b>0.08%</b>
<b>Network Management</b>	
Application specific network management practices?	<b>Yes</b>
Subscriber-triggered network management practices?	<b>Yes</b>
For more details on network management see our Network Management Policies	
<b>Privacy</b>	See our privacy policy
<b>Complaints or Inquiries</b>	To contact us: www.gtconline.com or (912) 523-5111

<b>Broadband Facts</b>	
Fixed Broadband consumer disclosure	
<b>Choose Your Service Data Plan for 25 Mbps Service Tier</b>	
Monthly charge for 1 year contract plan*	<b>\$79.99</b>
* Cost does not include landline telephone service. In order to obtain this rate landline telephone service must be purchased at an additional cost.	
<b>Other Charges and Terms</b>	
Data included with monthly charge	<b>Unlimited</b>
Optional Monthly Modem Rental - Customers may use their own modem or gateway; See our Modem Rental Agreement for more information.	<b>\$9.95</b>
Other monthly fees	<b>Not Applicable</b>
<b>One-time fees</b>	
Installation Fee	<b>\$100</b>
Equipment Fee	<b>Varies</b>
Activation Fee	<b>\$100</b>
<b>Government Taxes and Other Government-Related Fees May Apply: Varies</b>	
<b>Performance</b> - Individual experience may vary	
Typical speed downstream	<b>26 Mbps</b>
Typical speed upstream	<b>3.1 Mbps</b>
Typical latency	<b>28 milliseconds</b>
Typical packet loss	<b>0.08%</b>
<b>Network Management</b>	
Application specific network management practices?	<b>Yes</b>
Subscriber-triggered network management practices?	<b>Yes</b>
For more details on network management see our Network Management Policies	
<b>Privacy</b>	See our privacy policy
<b>Complaints or Inquiries</b>	To contact us: www.gtconline.com or (912) 523-5111

<b>Broadband Facts</b>	
Fixed Broadband consumer disclosure	
<b>Choose Your Service Data Plan for 50 Mbps Service Tier</b>	
Monthly charge for 1 year contract plan*	<b>\$99.99</b>
* Cost does not include landline telephone service. In order to obtain this rate landline telephone service must be purchased at an additional cost.	
<b>Other Charges and Terms</b>	
Data included with monthly charge	<b>Unlimited</b>
Optional Monthly Modem Rental - Customers may use their own modem or gateway; See our Modem Rental Agreement for more information.	<b>\$9.95</b>
Other monthly fees	<b>Not Applicable</b>
<b>One-time fees</b>	
Installation Fee	<b>\$100</b>
Equipment Fee	<b>Varies</b>
Activation Fee	<b>\$100</b>
<b>Government Taxes and Other Government-Related Fees May Apply: Varies</b>	
<b>Performance</b> - Individual experience may vary	
Typical speed downstream	<b>52 Mbps</b>
Typical speed upstream	<b>11.2 Mbps</b>
Typical latency	<b>27 milliseconds</b>
Typical packet loss	<b>0.08%</b>
<b>Network Management</b>	
Application specific network management practices?	<b>Yes</b>
Subscriber-triggered network management practices?	<b>Yes</b>
For more details on network management see our Network Management Policies	
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**OTHER FEES OF NOTE:**

**Activation Fee** - \$100.\*

**Early Termination Fee** - \$120.00 or \$120 divided by the remaining months left in fixed term, whichever is less.

**\$100 Reconnect Fee** - If your service is disconnected for non-payment.

**\$21 Returned Check Fee** - If your payment is declined by the Bank for Non-Sufficient Funds.

**\$60 Service Call** - If there is a problem with your service and a service call is required. Fee is waived if Customer elects to agree to the Modem Rental Agreement.

\*Activation Fee will be added back if ACH payment is returned for non-sufficient funds or is rejected for any other reason.

**Step 2: Do you have an alarm system?**  Yes  No

**Step 3: Would you like to rent a modem ? (\$9.95 /mo)**  Yes  No

You can provide your own modem, purchase a modem or rent a modem. Modem rental has its advantages. For more info see our Modem Rental Agreement.

**Step 4: Do you need a static IP Address ? (\$50 setup)**  Yes  No

A static IP is a good idea when you have security cameras, if you need remote access, use a VPN, etc. Great for businesses.

**Step 5: Create a username and password.**

**Login Name :**

Minimum of 6 characters a maximum of 28.

**Password :**

Minimum of 6 characters a maximum of 64. Must be different than your login name and must contain a lowercase letter and number.

**Step 6: Create a security question & response.**

**Secret Question :**

You will be asked this question by the business office or technical support to make changes to your account. (ex: birth-place, frequent flyer number, first school, father's middle name, street where you grew up, etc.)

**Answer :**

The correct reponse to the secret question above.

**DECLARATION - MUST BE COMPLETED**

Glenwood Telephone Company's Terms of Service (Acceptable Use Policy, Internet Service Agreement & Modem Agreement) sets out the terms and conditions applying to this application and all products and services South Georgia Broadband, Inc. provides to you. Your Contract is with South Georgia Broadband, Inc. (a division of Glenwood Telephone Company). You can obtain the full TOS agreement from <http://www2.gtconline.com/legal>, or by telephoning the business office at (912) 523-5111 during normal business hours.

You agree, in order for us to service your account or to collect any amounts you may owe, we may contact you by telephone at any telephone number associated with your account, including wireless telephone numbers, which could result in charges to you. We may also contact you by sending text messages or emails, using any email address you provide us. Methods of contact may include using pre-recorded or artificial voice messages and/or the use of an automatic dialing device, as applicable.

By signing below you declare that:

- all the information I have provided is correct
- I have read, understood and agree to abide by the above information and the TOS Agreement
- I am authorized to make this declaration and am at least 18 years old

**Signature :**  **Date :**

**Modem Model:**

**Modem Serial:**

**WiFi Key:**

**EQN:**

FOR OFFICE USE ONLY

**Step 7: Billing & Contact Details.**

Name of Applicant (Mr. Miss, Mrs. Dr.) / Company Name

Physical Address (E911 Address)

Mailing Address

City

State  Zip

Account Holder / Main Contact Name

Cell Phone Number

Alternate E-Mail Address or Phone

Other Authorized Person(s)

Social Security Number / Tax ID Number

Date of Birth