

xDSL DATA APPLICATION

Account / Phone Number: FOR OFFICE USE ONLY



STANDARD ADSL

○ **\$69⁹⁵**
/mo.

Up to 10 Mbps Down /
1 Mbps Up

Best for one stream of HD
Video or one gaming device
(XBox, Playstation, PC).

HIGH GEAR VDSL

○ **\$89^{95**}**
/mo.

Up to 25 Mbps Down /
3 Mbps Up

Best for multiple (up to 3)
streams of HD Video or
one gaming device (XBox,
Playstation, PC).

TURBO VDSL

○ **\$109^{95**}**
/mo.

Up to 50 Mbps Down /
10 Mbps Up

Best for multiple (up to 3)
streams of HD Video or
one gaming device (XBox,
Playstation, PC).

Broadband Facts

Fixed Broadband consumer disclosure

Choose Your Service Data Plan for Up to 10 Mbps Service Tier

Monthly charge for 1 year contract plan* **\$59.99**

* Cost does not include landline telephone service. In order to obtain this rate landline telephone service must be purchased at an additional cost.

Other Charges and Terms

Data included with monthly charge **Unlimited**

Optional Monthly Modem Rental - Customers may use their own modem or gateway; See our Modem Rental Agreement for more information. **\$9.95**

Other monthly fees **Not Applicable**

One-time fees

Installation Fee **\$100**

Equipment Fee **Varies**

Activation Fee **\$100**

Government Taxes and Other Government-Related Fees May Apply: Varies

Performance - Individual experience may vary

Typical speed downstream **10.2 Mbps**

Typical speed upstream **1.2 Mbps**

Typical latency **30 milliseconds**

Typical packet loss **0.08%**

Network Management

Application specific network management practices? **Yes**

Subscriber-triggered network management practices? **Yes**

For more details on network management see our Network Management Policies

Privacy See our privacy policy

Complaints or Inquiries To contact us:
www.southgeorgia.net or
(912) 523-5111

Broadband Facts

Fixed Broadband consumer disclosure

Choose Your Service Data Plan for Up to 25 Mbps Service Tier

Monthly charge for 1 year contract plan* **\$79.99**

* Cost does not include landline telephone service. In order to obtain this rate landline telephone service must be purchased at an additional cost.

Other Charges and Terms

Data included with monthly charge **Unlimited**

Optional Monthly Modem Rental - Customers may use their own modem or gateway; See our Modem Rental Agreement for more information. **\$9.95**

Other monthly fees **Not Applicable**

One-time fees

Installation Fee **\$100**

Equipment Fee **Varies**

Activation Fee **\$100**

Government Taxes and Other Government-Related Fees May Apply: Varies

Performance - Individual experience may vary

Typical speed downstream **26 Mbps**

Typical speed upstream **3.1 Mbps**

Typical latency **28 milliseconds**

Typical packet loss **0.08%**

Network Management

Application specific network management practices? **Yes**

Subscriber-triggered network management practices? **Yes**

For more details on network management see our Network Management Policies

Privacy See our privacy policy

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Broadband Facts

Fixed Broadband consumer disclosure

Choose Your Service Data Plan for Up to 50 Mbps Service Tier

Monthly charge for 1 year contract plan* **\$99.99**

* Cost does not include landline telephone service. In order to obtain this rate landline telephone service must be purchased at an additional cost.

Other Charges and Terms

Data included with monthly charge **Unlimited**

Optional Monthly Modem Rental - Customers may use their own modem or gateway; See our Modem Rental Agreement for more information. **\$9.95**

Other monthly fees **Not Applicable**

One-time fees

Installation Fee **\$100**

Equipment Fee **Varies**

Activation Fee **\$100**

Government Taxes and Other Government-Related Fees May Apply: Varies

Performance - Individual experience may vary

Typical speed downstream **52 Mbps**

Typical speed upstream **11.2 Mbps**

Typical latency **27 milliseconds**

Typical packet loss **0.08%**

Network Management

Application specific network management practices? **Yes**

Subscriber-triggered network management practices? **Yes**

For more details on network management see our Network Management Policies

Privacy See our privacy policy

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OTHER FEES OF NOTE:

Activation Fee - \$100.*

Early Termination Fee - \$120.00 or \$120 divided by the remaining months left in fixed term, whichever is less.

\$100 Reconnect Fee - If your service is disconnected for non-payment.

\$21 Returned Check Fee - If your payment is declined by the Bank for Non-Sufficient Funds.

\$60 Service Call - If there is a problem with your service and a service call is required. Fee is waived if Customer elects to agree to the Modem Rental Agreement.

*Activation Fee will be added back if ACH payment is returned for non-sufficient funds or is rejected for any other reason.

** Service not available in all areas.

Step 2: Do you have an alarm system? Yes No

Step 3: Would you like to rent a modem ? (\$9.95 /mo) Yes No

You can provide your own modem, purchase a modem or rent a modem. Modem rental has its advantages. For more info see our Modem Rental Agreement.

Step 4: Create a username and password.

Login Name :

Minimum of 6 characters a maximum of 28.

Password :

Minimum of 6 characters a maximum of 64. Must be different than your login name and must contain a lowercase letter and number.

Step 5: Create a security question & response.

Secret Question :

You will be asked this question by the business office or technical support to make changes to your account. (ex: birth-place, frequent flyer number, first school, father's middle name, street where you grew up, etc.)

Answer :

The correct response to the secret question above.

DECLARATION - MUST BE COMPLETED

South Georgia Broadband's Terms of Service (Acceptable Use Policy, Internet Service Agreement & Modem Agreement) sets out the terms and conditions applying to this application and all products and services South Georgia Broadband, Inc. provides to you. Your Contract is with South Georgia Broadband, Inc. (a division of Glenwood Telephone Company). You can obtain the full TOS agreement from <http://www.southgeorgia.net/legal>, or by telephoning the business office at (912) 523-5111 during normal business hours.

You agree, in order for us to service your account or to collect any amounts you may owe, we may contact you by telephone at any telephone number associated with your account, including wireless telephone numbers, which could result in charges to you. We may also contact you by sending text messages or emails, using any email address you provide us. Methods of contact may include using pre-recorded or artificial voice messages and/or the use of an automatic dialing device, as applicable.

- By signing below you declare that:
- all the information I have provided is correct
 - I have read, understood and agree to abide by the above information and the TOS Agreement
 - I am authorized to make this declaration and am at least 18 years old

Signature : **Date :**

Modem Model:
Modem Serial:
WiFi Key:
EQN:

FOR OFFICE USE ONLY

Step 7: Billing & Contact Details.