



Step 1: Choose Your Phone Plan

- Residence (R1) : \$21.51 per month
- Business (B1) : \$26.10 per month

Step 3: Choose Your Phone Features

BASIC

\$9⁹⁹/mo.

- Call Waiting
- 3 Way Calling
- Caller ID
- Voicemail

ENHANCED

\$14⁹⁹/mo.

- Caller ID
- Call Waiting
- Call ID on Call Waiting
- Anonymous Call Waiting
- Voice Mail

PREMIUM

\$19⁹⁹/mo.

- ENHANCED PKG. +
- Anonymous &
- Telemarketer Call Rejection
- *69
- 3 Way Calling

Step 2: Who will maintain your wiring?

- GTC should Install & Maintain my wiring. (\$1.50 / mo)
- I will install and maintain my own wiring. (Service call is \$60/hr. + materials)

Step 4: Should your phone number be published?

- Yes No

IF NON-PUBLISHED NUMBER IS SELECTED (\$1.00/mo): I request my billing name and address information not be released to anyone for any purpose and by doing so I understand I may not be able to place third number billed or receive collect calls to my telephone number. **INITIAL:** _____

Name of Applicant (Mr. Miss, Mrs. Dr.) / Company Name	Contact Name
Physical Address (E911 Address)	Date of Birth
Mailing Address	City
State	Zip
Cell Phone Number	Social Security Number / Tax ID Number
Other Authorized Person(s)	Secret Pin (4 Digit Code)

OTHER FEES OF NOTE:

Residential (R1) Reconnect Fee - \$21.00

Business (B1) Reconnect Fee - \$29.00

Returned Check Fee - \$21.00

Late Fees:

R1: \$4 + 1.5% interest

B1: \$9 + 1.5% interest

The undersigned makes application for telephone service of the kind and class described herein, affirms they are at least 18 years old, declares all information provided is correct, and agrees to abide by the rules and regulations of Glenwood Telephone Company (GTC), (hereinafter, the "Company") as set forth in its General Subscriber Services Tariff and Telephone Services Agreement found on <http://www2.gtonline.com/legal>. The undersigned acknowledges payment for all monthly telephone bills is due no later than the 10th day of each month.

In consideration of the Company providing telephone services, the undersigned grants GTC an easement upon the premises and improvements thereon, for the purpose of constructing, installing above or below ground, operating, maintaining, inspecting and repairing telephone lines, wires, cables, equipment apparatus and systems, and for the purpose of cutting and trimming trees and other foliage which may interfere with Company systems or equipment. The undersigned also agrees to grant access to the equipment within the said improvements at reasonable times for the purpose of inspection and repair of such equipment.

You agree, in order for us to service your account or to collect any amounts you may owe, we may contact you by telephone at any telephone number associated with your account, including wireless telephone numbers, which could result in charges to you. We may also contact you by sending text messages or emails, using any email address you provide us. Methods of contact may include using pre-recorded or artificial voice messages and/or the use of an automatic dialing device, as applicable.

Furthermore by signing below I hereby maintain the information on this Application to be true and accurate, furthermore by means of this Application authorize GTC to make inquiries of such references as I have listed above with

Signature _____ Date _____

CALLING SERVICES

RESIDENTIAL (\$1.50 / mo) | BUSINESS \$2.25 / mo)

- Call Waiting
- Conference Calling
- Call Forwarding
- Speed Dialing (8 Numbers)
- Speed Dialing (30 Numbers)

CLASS FEATURES

- Voice Mail - \$5.00 /mo
- Automatic Callback - \$4.00 /mo
- Automatic Recall - \$4.00 /mo
- Caller ID - \$7.50 /mo
- Caller ID on Call Waiting - \$4.00 /mo
- Caller ID - Line Blocking - \$3.00 /mo
- Selective Call Acceptance - \$3.00 /mo
- Selective Call Forwarding - \$3.00 /mo
- Selective Call Rejection - \$3.00 /mo
- Anonymous Call Rejection - \$2.00 /mo
- Telemarketer Call Rejection - \$3.00/mo
- *69 - \$4.00 /mo

DATA + PHONE



Account Number: _____ FOR OFFICE USE ONLY _____

FAST

○ **\$59⁹⁵/mo.**

10 Mbps Down
1 Mbps Up

Good for on HD video stream and one game device (XBox, Playstation, PC).

FASTER

○ **\$79^{95**}/mo.**

25 Mbps Down
3 Mbps Up

Great for multiple (up to 3) streams of HD Video or gaming devices (XBox, Playstation, PC).

○ **FASTEST**

\$99^{95}/mo.**

50 Mbps Down
10 Mbps Up

Good for camera systems or multiple gaming devices. Also good for businesses who have more than 4 employees.

Broadband Facts	
Fixed Broadband consumer disclosure	
Choose Your Service Data Plan for 10 Mbps Service Tier	
Monthly charge for 1 year contract plan*	\$59.99
* Cost does not include landline telephone service.	
Other Charges and Terms	
Data included with monthly charge	Unlimited
Required Monthly Modem Rental -	\$9.95
Other monthly fees	Not Applicable
One-time fees	
Installation Fee	\$100
Equipment Fee	Varies
Activation Fee*	\$100
Government Taxes and Other Government-Related Fees May Apply: Varies	
Performance - Individual experience may vary	
Typical speed downstream	10.2 Mbps
Typical speed upstream	1.2 Mbps
Typical latency	30 milliseconds
Typical packet loss	0.08%
Network Management	
Application specific network management practices?	Yes
Subscriber-triggered network management practices?	Yes
For more details on network management see our Network Management Policies	
Privacy	See our privacy policy
Complaints or Inquiries	To contact us: www.gtconline.com or (912) 523-5111

Broadband Facts	
Fixed Broadband consumer disclosure	
Choose Your Service Data Plan for 25 Mbps Service Tier	
Monthly charge for 1 year contract plan*	\$79.99
* Cost does not include landline telephone service. Not available in all areas.	
Other Charges and Terms	
Data included with monthly charge	Unlimited
Required Monthly Modem Rental -	\$9.95
Other monthly fees	Not Applicable
One-time fees	
Installation Fee	\$100
Equipment Fee	Varies
Activation Fee*	\$100
Government Taxes and Other Government-Related Fees May Apply: Varies	
Performance - Individual experience may vary	
Typical speed downstream	26 Mbps
Typical speed upstream	3.1 Mbps
Typical latency	28 milliseconds
Typical packet loss	0.08%
Network Management	
Application specific network management practices?	Yes
Subscriber-triggered network management practices?	Yes
For more details on network management see our Network Management Policies	
Privacy	See our privacy policy
Complaints or Inquiries	To contact us: www.gtconline.com or (912) 523-5111

Broadband Facts	
Fixed Broadband consumer disclosure	
Choose Your Service Data Plan for 50 Mbps Service Tier	
Monthly charge for 1 year contract plan*	\$99.99
* Cost does not include landline telephone service. Not available in all areas.	
Other Charges and Terms	
Data included with monthly charge	Unlimited
Required Monthly Modem Rental -	\$9.95
Other monthly fees	Not Applicable
One-time fees	
Installation Fee	\$100
Equipment Fee	Varies
Activation Fee*	\$100
Government Taxes and Other Government-Related Fees May Apply: Varies	
Performance - Individual experience may vary	
Typical speed downstream	52 Mbps
Typical speed upstream	11.2 Mbps
Typical latency	27 milliseconds
Typical packet loss	0.08%
Network Management	
Application specific network management practices?	Yes
Subscriber-triggered network management practices?	Yes
For more details on network management see our Network Management Policies	
Privacy	See our privacy policy
Complaints or Inquiries	To contact us: www.gtconline.com or (912) 523-5111

OTHER FEES OF NOTE:

Early Termination Fee - \$120.00 or \$120 divided by the remaining months left in fixed term, whichever is less.

\$100 Reconnect Fee - If your service is disconnected for non-payment.

\$21 Returned Check Fee - If your payment is declined by the Bank for Non-Sufficient Funds.

*Activation Fee may be waived based on credit history. Activation Fee will be added back if ACH payment is returned for non-sufficient funds or is rejected for any other reason within the initial term of the contract.
** Speeds not available in all areas.

Step 2: Do you have an alarm system? Yes No

Step 3: Do you need a static IP Address ? (\$50 setup) Yes No

A static IP is a good idea when you have security cameras, if you need remote access, use a VPN, etc. Great for businesses.

Step 4: Create a username and password.

Login Name :

Minimum of 6 characters a maximum of 28.

Password :

Minimum of 6 characters a maximum of 64. Must be different than your login name and must contain a lowercase letter and number.

Step 5: Create a security question & response.

Secret Question :

You will be asked this question by the business office or technical support to make changes to your account. (ex: birth-place, frequent flyer number, first school, father's middle name, street where you grew up, etc.)

Answer :

The correct response to the secret question above.

DECLARATION - MUST BE COMPLETED

Glenwood Telephone Company's Terms of Service (Acceptable Use Policy, Internet Service Agreement & Modem Agreement) sets out the terms and conditions applying to this application and all products and services South Georgia Broadband, Inc. provides to you. Your Contract is with South Georgia Broadband, Inc. (a division of Glenwood Telephone Company). You can obtain the full TOS agreement from <http://www2.gtconline.com/legal>, or by telephoning the business office at (912) 523-5111 during normal business hours.

You agree, in order for us to service your account or to collect any amounts you may owe, we may contact you by telephone at any telephone number associated with your account, including wireless telephone numbers, which could result in charges to you. We may also contact you by sending text messages or emails, using any email address you provide us. Methods of contact may include using pre-recorded or artificial voice messages and/or the use of an automatic dialing device, as applicable.

By signing below you declare that:

- all the information I have provided is correct
- I have read, understood and agree to abide by the above information and the TOS Agreement
- I am authorized to make this declaration and am at least 18 years old

Signature : **Date :**

Modem Model:

Modem Serial:

WiFi Key:

EQN:

FOR OFFICE USE ONLY

Step 6: Billing & Contact Details.

Name of Applicant (Mr. Miss, Mrs. Dr.) / Company Name

Physical Address (E911 Address)

Mailing Address

City

State Zip

Account Holder / Main Contact Name

Cell Phone Number

Alternate E-Mail Address or Phone

Other Authorized Person(s)

Social Security Number / Tax ID Number

Date of Birth